

(Note: Content area on this page may be wider than usual.)

CANSIM - Results

Table 105-4083^{1,2,3,4,5,6}

Patient satisfaction with community-based health care received in past 12 months, by sex, household population aged 15 and over, Canada, provinces and territories, occasional

Survey or program details:

Canadian Community Health Survey - [3226](#)

Geography	Sex	Patient satisfaction, community-based health care ^{2,3}	Characteristics ^{6,8,9,10,11}	2000/2001	2003	2005
Yukon Territory	Both sexes	Received community-based health care in past 12 months ⁷	Number of persons	4,121 ^E	2,847 ^E	4,460
			Percent	100.0	100.0	100.0
		Quality of community-based health care received rated as excellent or good ⁴	Number of persons	2,982 ^E	2,267 ^E	3,740
			Percent	72.4	79.6	83.9
		Very or somewhat satisfied with community-based health care received ⁵	Number of persons	3,286 ^E	2,433 ^E	3,971
			Percent	79.7	85.5	89.0
	Males	Received community-based health care in past 12 months ⁷	Number of persons	2,348 ^E	F	2,166 ^E
			Percent	100.0	100.0	100.0
		Quality of community-based health care received rated as excellent or good ⁴	Number of persons	1,561 ^E	F	1,723 ^E
			Percent	66.5	81.5 ^E	79.5
		Very or somewhat satisfied with community-based health care received ⁵	Number of persons	1,655 ^E	F	1,857 ^E
			Percent	70.5	100.0	85.7
Northwest Territories	Both sexes	Received community-based health care in past 12 months ⁷	Number of persons	1,773 ^E	1,904 ^E	2,294 ^E
			Percent	100.0	100.0	100.0
		Quality of community-based health care received rated as excellent or good ⁴	Number of persons	1,422 ^E	1,498 ^E	2,018 ^E
			Percent	80.2	78.7	87.9
		Very or somewhat satisfied with community-based health care received ⁵	Number of persons	1,631 ^E	1,491 ^E	2,114 ^E
			Percent	92.0	78.3	92.1
	Males	Received community-based health care in past 12 months ⁷	Number of persons	6,633	8,552	10,332
			Percent	100.0	100.0	100.0
		Quality of community-based health care received rated as excellent or good ⁴	Number of persons	4,192	7,354	8,006
			Percent	63.2	86.0	77.5
		Very or somewhat satisfied with community-based health care received ⁵	Number of persons	5,470	7,291	8,280
			Percent	82.5	85.3	80.1
	Females	Received community-based health care in past 12 months ⁷	Number of persons	3,325	4,356	4,330 ^E
			Percent	100.0	100.0	100.0
		Quality of community-based health care received rated as excellent or good ⁴	Number of persons	2,037	3,699	3,560 ^E
			Percent	61.3	84.9	82.2
		Very or somewhat satisfied with community-based health care received ⁵	Number of persons	2,904	3,765	3,624 ^E
			Percent	87.3	86.4	83.7
	Females	Received community-based health care in past 12 months ⁷	Number of persons	3,307	4,196 ^E	6,001
			Percent	100.0	100.0	100.0
		Quality of community-based health care	Number of persons	2,155	3,654 ^E	4,446

		received rated as excellent or good ⁴	Percent	65.2	87.1	74.1
		Very or somewhat satisfied with community-based health care received ⁵	Number of persons	2,566	3,525 ^E	4,656
Nunavut	Both sexes	Received community-based health care in past 12 months ⁷	Percent	77.6	84.0	77.6
			Number of persons	4,643	4,174 ^E	6,314
		Quality of community-based health care received rated as excellent or good ⁴	Percent	100.0	100.0	100.0
			Number of persons	3,409	3,518 ^E	4,629
		Very or somewhat satisfied with community-based health care received ⁵	Percent	73.4	84.3	73.3
			Number of persons	3,121	3,754 ^E	4,864
	Males	Received community-based health care in past 12 months ⁷	Percent	67.2	89.9	77.0
			Number of persons	1,684	1,573 ^E	2,847
		Quality of community-based health care received rated as excellent or good ⁴	Percent	100.0	100.0	100.0
			Number of persons	1,344	1,476 ^E	2,220
		Very or somewhat satisfied with community-based health care received ⁵	Percent	79.8	93.8	78.0
			Number of persons	1,249	1,485 ^E	2,305
	Females	Received community-based health care in past 12 months ⁷	Percent	74.1	94.4	81.0
			Number of persons	2,958	2,601 ^E	3,467
		Quality of community-based health care received rated as excellent or good ⁴	Percent	100.0	100.0	100.0
			Number of persons	2,065	2,043 ^E	2,409
		Very or somewhat satisfied with community-based health care received ⁵	Percent	69.8	78.5	69.5
			Number of persons	1,872	2,270 ^E	2,559
			Percent	63.3	87.3	73.8

Symbol legend:

E Use with caution

F Too unreliable to be published

Footnotes:

1. Source: Statistics Canada, Canadian Community Health Survey (CCHS), 2000/2001, 2003 and 2005
2. Population aged 15 and over who reported receiving community-based health care in the past 12 months, excluding that received through a hospital or doctor's office.
3. Examples of community-based health care include home nursing care, home-based counselling or therapy, personal care and community walk-in clinics.
4. Population who rate the quality of community-based health care services received as excellent or good, based on the response to the following question: "Overall how would you rate the quality of the community-based care you received? Would you say it was excellent, good, fair or poor?"
5. Population who report being very or somewhat satisfied with health care services received, based on the response to the following question: "Overall, how satisfied were you with the way community-based care was provided? Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied or very dissatisfied?"
6. Rates are age-standardized using the direct method and the 1991 Canadian Census population structure. The use of a standard population results in more meaningful comparisons because it adjusts for variations in population age distributions over time and across geographic areas.
7. These data are not the sum of the other categories.
8. When comparing estimates, it is important to use confidence intervals to determine if differences between values are statistically significant. Confidence intervals describe sampling variability and give an indication of the precision of a given estimate. Bootstrapping techniques were used to produce the coefficient of variation (CV) and 95% confidence intervals (CIs).
9. Data with a coefficient of variation (CV) from 16.6% to 33.3% are identified as follows: (E) use with caution.
10. Data with a coefficient of variation (CV) greater than 33.3% were suppressed due to extreme sampling variability and are identified as follows: (F) too unreliable to be published.
11. The following standard symbols are used in this Statistics Canada table: (...) for figures not available for a specific reference period and (...) for figures not applicable.

Source: Statistics Canada. *Table 105-4083 - Patient satisfaction with community-based health care received in past 12 months, by sex, household population aged 15 and over, Canada, provinces and territories, occasional*, CANSIM (database).

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(accessed: October 20, 2008)

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Date Modified: 2007-07-13